



yorcloud®



# YOUR SHAREPOINT SUPPORT

yorcloud® is a SharePoint support and development partner . We provide specialist SharePoint support, migration, and development services.

We support SharePoint on server and in the cloud.

We support small and large SharePoint customers.

Our client base includes blue chip companies, public-sector organisations, large charities, and major academic institutions.

## WE SUPPORT:

- *SharePoint Online*
- *SharePoint server (2003, 2007, 2010, 2013, 2016, 2019)*
- *Microsoft 365 (Teams, OneDrive, PowerApps & Power Automate)*
- *Custom development using the SharePoint Framework (SPFx)*

## WE PROVIDE:

- *Telephone, online and remote support*
- *Dedicated customer support portal*
- *UK business hours support*
- *6, 12 and 24-month support contracts*
- *Ad hoc consultancy services also available*

## OUR SUPPORT PACKAGE INCLUDES:



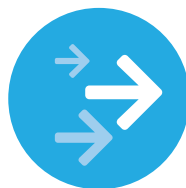
### Assistance

Expert technical help and product advice



### Consultancy

Strategic advice and project consultancy



### Migration

SharePoint upgrades and cloud migrations



### Training

Site owner, admin and developer training



### Development

App and workflow development

# HOW IT WORKS



## *Build your support package*

Create a custom package with credits for technical support, project consultancy or solution development.

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## *Ask advice or request help*

Log support tickets via email or online, or submit your project and development requirements.

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## *Use support credits for anything*

You can use credits for any requirement: consultancy, workshops, development projects, technical issues... anything you need!

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## *Review your support via your dedicated customer portal*

Check your credit balance or support history anytime via your customer portal.

TO DISCUSS YOUR SHAREPOINT SUPPORT  
REQUIREMENTS, CONTACT

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[hello@yorcloud.com](mailto:hello@yorcloud.com) OR CALL **0333 444 2243**

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# WHY YORCLOUD?

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- We have expertise across all versions of SharePoint and many years' experience of developing and supporting SharePoint solutions.
- We've been developing SharePoint solutions since 2000 (that means SharePoint Portal Server 2001 Beta).
- We support some very large SharePoint customers across a range of sectors.
- We can make your budget go further. Use our support to deliver your next SharePoint project.

## A FEW OF OUR CUSTOMERS

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## GET IN TOUCH

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0333 444 2243



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